

**SOKOTO STATE OPEN GOVERNMENT PARTNERSHIP (OGP)
STATE ACTION PLAN
(SAP) (2022-2024)**

Table of content

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Acronyms

[To be Inserted]

Acknowledgment

[To be drafted, attached, and signed]

Suleiman Usman, SAN.
Attorney General and Commissioner for Justice.
Co-Chair OGP State Actors, Sokoto State.

Dr Auwal Ahmed Musa.
Executive Director, Productive Youths
Development Initiative (PYDi)
Co-Chair OGP Non-State Actors, Sokoto State.

Section 1- Introduction

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Preparation of Sokoto State Action Plan

[Process detail explanation of the development of Sokoto SAP]

Summary of Sokoto State Action Plan

Thematic Area 1	Fiscal Transparency
Commitments	1. Improve Citizen’s Engagement and Participation in Budget processes
	2. To enhance transparency and accountability in revenue generation and utilization
	3. Effective Deployment and Use of Open Contracting Data Standards (OCDS) - To improve public procurement processes and procedures to be in line with global best practices.
Thematic Area 2	Extractive Industry Transparency
Commitments	1. To improve the promotion and protection of human rights and speedy dispensation of justice
Thematic Area 3	Access to Justice
Commitments	1. To ensure transparency in mining and energy sector of the Sokoto State
Thematic Area 4	Citizen Engagement and Social Inclusion
Commitments	1. To implement the Permanent Dialogue Mechanism in the State Action Plan (SAP).
Commitments	
Thematic Area 5	Improved Service Delivery
Commitments	Contributing to the quality of public service delivery (availability, accessibility, reliability, affordably, transparency and accountability) through programs to improve the performance and outcomes.

Table 1 above provides a summary of the Sokoto Action Plan commitments by thematic areas.

Sokoto State Open Government Initiative

Intro

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Fiscal Transparency Thematic Area

Commitment 1 : Improve Citizen’s Engagement and Participation in Budget processes

Thematic Area:	Fiscal Transparency	
Commitment 1:	Improve Citizen’s Engagement and Participation in Budget processes	
Brief Description of the Commitment	Government revenue and expenditure shall be disclosed to the citizens. Citizens should be involved in the generation and spending of public revenue in order to inspire public trust and confidence as a necessary condition for good governance.	
Main Objective	To enhance openness, transparency and accountability for efficient management of public funds for optimal service delivery	
Rationale for Commitment	Improving citizens’ engagement through town hall meetings and grassroots consultations will ensure citizens’ participation and involvement in governance.	
Start and end year:	September 2022-September 2024	
Lead MDA:	Ministry of Budget and Economic Planning	
Responsible Person(s):	Usman Arzika Bodinga	
Designation:	Acting permanent secretary	
Email and Phone:	wadatabodinga3@gmail.com 08063877433	
Key Actors Involved in implementation:	State Actors	MOF, MOJ, SOHA, SOIRS, FRA, BPP, OSAG, MLGA, MOI, MOWCA
	Non-State Actors	PYDI, CSA, ABECOH, BIYLPID, FOMWAN
General problem/challenge addressed by the	Inadequate engagement and participation of citizens in budget processes	

commitment:					
Specific OGP challenge addressed by commitment	Improved citizens' engagement and participation will ensure efficient budget tracking and effective implementation of the budget				
Expected Impact:	Improved citizens' participation, guarantee public trust and entrench good governance.				
Expected Outcomes	Outcome Indicator			Expected Outcome Results	
1. Improved citizens engagement and participation	Number of communities/citizens engaged in budget processes			Communities/citizens adequately engaged in the budget processes	
2. Efficient utilization of public funds	Release of budget document and quarterly budget performance			Timely released budget document and quarterly budget performance	
3. Effective budget tracking	Number of budget items tracked			Budget items tracked by communities/citizens	
4.					
S/N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Grassroots consultative meetings				
2	LGA town hall meetings on budget				

3	Capacity building/ community sensitization on budget processes				
4	Capacity building on budget tracking				
5	Town hall meeting at State level on budget				
6	Publication of budget manual				
7	Publication of annual budget (online and hard copy)				
Source of Funding:		Sokoto State Government, State2State project, CSOs			

Fiscal Transparency Thematic Area

Commitment 2 : To enhance transparency and accountability in revenue generation and utilization

Thematic Area:	Fiscal Transparency
Commitment 2:	To enhance transparency and accountability in revenue generation and utilization
Brief Description of the Commitment	Mobilization of financial resources for social service delivery, security and welfare of citizens.
Main Objective	To explore and harness more funding of government programs and services.

Rationale for Commitment	Enhancing transparency and accountability in revenue generation will ensure judicious utilization of resources for execution of government programs and projects.	
Start and end year:	September 2022- September 2024	
Lead MDA:	SOIRS	
Responsible Person(s):	Aminu Dalhatu Zurmi	
Designation:	Executive Chairman	
Email and Phone:	aminusarki2010@gmail.com 08033146512	
Key Actors Involved in implementation:	State Actors	Sokoto Internal Revenue Service, Ministry of Finance, Fiscal Transparency Agency, Ministry of Commerce
	Non-State Actors	The Productive Youths Development Initiative, Centre for Social Justice, Association for Better Community Health, & Best Initiative for Youths and Less Privileged Development Initiative
General problem/challenge addressed by the commitment:	Untapped revenue sources and leakages. e.g. in Land Administration, Educational institutions such as Universities and Local Governments.	
Specific OGP challenge addressed by commitment	Untapped revenue sources and leakages if properly tackled will increase revenue to the state government which lead to provision of social services	
Expected Impact:	Improved internal and external revenue to the state government	
Expected Outcomes	Outcome Indicator	Expected Outcome Results
1. Improved internal		

	revenue generation				
	2. Improved external revenue generation				
	3. Blockage of leakages				
	4				
S/N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Grassroots sensitization on revenue and taxation				
2	LGA level sensitization				
3	State level sensitization				
4	Radio sensitization programs				
5	TV sensitization programs				
6.	Advocacy visits to institutions where leakages occur				
Source of Funding:		Sokoto State Government, State2State project, CSOs			

Fiscal Transparency Thematic Area

Commitments 3 : To improve public procurement processes and procedures to be in line with global best practices.

Thematic Area:	Fiscal Transparency	
Commitment 3:	To improve public procurement processes and procedures to be in line with global best practices.	
Brief Description of the Commitment	Improvement in public procurement processes will ensure value for money and transparency in procurement processes thereby ensuring good governance	
Main Objective	To ensure value for money and to avoid corruption in procurement processes in Sokoto State	
Rationale for Commitment	Public procurement is a key aspect of governance that when improved upon will ensure value for money and transparency through global best practices	
Start and end year:	September 2022- September 2024	
Lead MDA:	Bureau for public procurement	
Responsible Person(s):	Barrister Kabiru Hali	
Designation:	Secretary/Legal Adviser	
Email and Phone:	khtambuwal@gmail.com ; 080904706604	
Key Actors Involved in implementation:	State Actors	Bureau for public procurement, ministry of finance, ministry of local government, ministry of works, fiscal responsibility agency, ministry of budget and economic planning
	Non-State Actors	The Productive Youths Development Initiative, Centre for Social Justice, Association for Better Community Health, & Best Initiative for Youths and Less Privileged Development Initiative
General problem/challenge addressed by the commitment:	<ul style="list-style-type: none"> ● Duplicity and inconsistencies in procurement processes involving State Tender Board and Bureau for Public procurements. ● Noncompliance with principles of public procurement in Sokoto State public procurement law by certain MDAs and Local Governments. ● Low falls in disposal of government Asset. 	

Specific OGP challenge addressed by commitment	This commitment will address the inflation of contract, duplication of contracts and inadequate compliance with Sokoto State Procurement law.				
Expected Impact:					
Expected Outcomes	Outcome Indicator		Expected Outcome Results		
1. Value for money					
2. Avoidance of contract inflation					
3. Avoid duplication of contract					
4. Avoid abandonment of projects					
S/N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Public sensitization on public procurement via radio and TV stations				
2	Sensitization of staff of government MDAs on procurement				

	processes and procedures				
3	Capacity building for CSOs on procurement processes				
4	Publication of information, Education and Communications materials in Hausa, Ajami and English				
5	Capacity building for business community, contractors and service providers on procurement processes				
Source of Funding:		Sokoto State Government, Development Partners and CSOs			

Access to Justice Thematic Area

Commitment 1 : To improve the promotion and protection of human rights and speedy dispensation of justice

Thematic Area:	Access to Justice	
Commitment 1:	To improve the promotion and protection of human rights and speedy dispensation of justice	
Brief Description of the Commitment	To ensure that citizens know their rights, the existence of laws and remedies available and speedy dispensation of justice.	
Main Objective	To ensure access to justice for all.	
Rationale for Commitment	To reduce human rights violation and straighten mechanisms for human rights protection.	
Start and end year:	September,2022 to September, 2024.	
Lead MDA:	Ministry of Justice, Sokoto State.	
Responsible Person(s):	Suleman Usman SAN Aishatu Ahmad Kaoje, Esq.	
Designation:	HON. Commissioner/Ag. SG/PS-DPP.	
Email and Phone:		
Key Actors Involved in implementation:	State Actors	Ministry of Justice, State House of Assembly, Nigeria Police Force, Nigeria Security and Civil Defence Corps, Nigeria Correctional Service, National Human Rights Commission, National Agency for Prohibition of Trafficking in Persons .
	Non-State Actors	Nigerian Bar Association, Internal Federation of Women Lawyers (FIDA), Center for People’s Health, Peace and Progress (3PS), Diabetes Association of Nigeria Sokoto Chapter, Freedom for Life Initiative, Child Protection Network, Sultan Foundation, Life Helpers, Save the Child Initiative, Neem Foundation.
General problem/challenge addressed by the	Delayed duplication of investigation of case files, missing investigation case files,, delay in prosecution of cases, fear of stigma, inadequate sensitization, inadequate funding, lack of facilities, poor implementation of the existing laws and policies, inadequate funding in Justice sector and	

commitment:	delay in vetting and giving legal advices on cases forwarded by the security agencies.				
Specific OGP challenge addressed by commitment	Inadequate funding and facilities as well as corruption in the justice sectors.				
Expected Impact:	Improved justice delivery and protection of human rights violation.				
Expected Outcomes	Outcome Indicator		Expected Outcome Results		
1. Reduction of human rights violation and crimes.	Human Rights violations reduces by 80%		Total eradication of human rights violation		
2. Public confidence in justice sector.	90% increased public confidence in the Justice Sector		Public Confidence restored and sustained in the Justice Sector		
3. More awareness and sensitization to the members of the public leading to more reporting of crimes.	80% increase in cases prosecuted		General public to have confidence in reporting cases		
S/N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Training and retraining of 30 law	September,	September,	Increase in the number	Effective and efficient

	officers 20 judges/magistrates, 30 law enforcement agents and 15 CSOs on case management, electronic evidence, forensic investigation and data collection and management.	2022	2024.	of trainings to 3 for trained Law officers, Judges, security agents and CSOs.	service delivery in the justice sector.
2	Sensitization major stakeholders through media houses on the state laws: Child Protection Law, 2021, Violence Against Persons Law, 2021, Penal Code Law, 2019 and Administration of Criminal Justice Law, 2019.	September, 2022	September, 2024.	Increase in the number of members of the public sensitized on the state laws, particularly laws relating to GBV laws.	Members of the public sensitized on the state laws.
3	Sensitization of traditional and religious leaders, more particularly Gender Based Violence and other harmful practices.	September, 2022	September, 2024.	Considerable number of traditional and religious leaders as well as victims sensitized on the Laws and remedies available to them.	Traditional and religious leaders sensitized on GBV Laws so that victims/survivors of SGBV are aware of their rights and remedies.
4	Publication and translation of simplified version of the laws into local language through printing of banners, stickers, template and other means.	September 2022	September 2024	5000 copies of simplified and translated version printed and published	70% of simplified and translated version distributed
5	Developed offenders register which will be domicile at ministry of	September 2022	September 2024	Offenders register developed	Name of offenders been published

justice					
Source of Funding:	State Government through budgetary provision and partners.				

Extractive Industry Thematic Area

Commitments Area 1 : To ensure transparency in mining and energy sector of the Sokoto State

Thematic Area:	Extractive Industry Transparency
Commitment 1:	To ensure transparency in mining and energy sector of Sokoto State
Brief Description of the Commitment	This commitment will ensure regular/ periodic dialogue between mining and energy companies and host communities. More so, it will Forster active participation of citizens in the budget processes in relating to the extracting industry. This would ensure government provide enabling environments to build formidable synergy between host communities and various companies in the mining and energy industries, that will bring about desired increase in the Internally Generated revenue
Main Objective	To ensure flow of clear and regular information about mining and energy industry in the state, for adequate compensation and other essential human development services.
Rationale for Commitment	Since there is little or no information about the mining and energy exploration in the state, it's difficult to make proper budgetary allocation, and also to track how much is gotten as Internally Generated Revenue (IGR) for the state in the mining and energy sector. This make it impossible for the host communities to be adequately compensated, there by leaving them with insufficient remunerations and infrastructural development.

Start and end year:	September 2022-August 2024.	
Lead MDA:	Ministry of commerce and industry Sokoto state.	
Responsible Person(s):	Hon. Saidu Dahiru Tambuwal	
Designation:	Acting Permanent Secretary for Ministry of Commerce and Industry	
Email and Phone:	08033900544	
Key Actors Involved in implementation:	State Actors	Ministry of Commerce and Industry, Ministry of Solid Minerals, Ministry of Energy and Petroleum Resources, Ministry of Land and Housing, Ministry of Local Government, Bureau for Public Procurement (BPP) Ministry of Environment, Sultanate Council, Ministry of Budget and Economic Planning, Sokoto State House of Assembly (SOHA) Office of the Accountant General, State Police Command, State Vigilante organization and other Security Agencies.
	Non-State Actors	Nagarta community health and gender education initiative (NCHANGEI), Young and Useful Generations Initiative (YUGi), Taimakon Aluma Development Initiative (TADI), USAID State2State, Coalition of NGOs(CONS) , National Union of Road Transport Workers (NURTW), Nigerian Union of Journalists/ other media outfits, Manufacturers Association of Nigeria (MAN), Jamaatul Nasurul Islam(JNI), Christian Association of Nigeria(CAN), Nigeria Medical Association (NMA).

General problem/challenge addressed by the commitment:	There is inadequate information on mining and energy extraction/productions in the state, which make impossible to fully have proper budgetary allocation for the industry and to have an expected revenue that will accrued from the industry. Also, inadequate cooperate social responsibility of the side and mining industry as well as addressing critical issue of extractive industries.				
Specific OGP challenge addressed by commitment	Insufficient and transparent information on the extractive sector				
Expected Impact:	Improved transparent and accountable citizens-oriented governance, that will bring about improvement in the lives and livelihood of communities.				
Expected Outcomes	Outcome Indicator		Expected Outcome Results		
1. Improved data and information gathering	Availability of detailed information of extractive industries		Citizens are aware of operation in extractive industries through available information		
2. Improved governance, transparency and accountability	High percentage of Citizens are aware of impact of government decision in the industry				
3. Inclusive budgeting	High population of Citizens are now involved in the budget processes with available and adequate information				
4. Adequate compensation	More negated Communities will be compensated with detailed and more transparent information of the sector				
S/N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Community priority setting for extractive	Septembe	January	Visit to five communities	

	industry	r 2022	2023	each, in six affected local government area of extractive industry.	
2	Advocacy visit to the relevant ministries, department and agencies and also private company operating within the State	September 2022	August 2024	One advocacy visit to each of the relevant MDAs	
3	Community town hall meeting	October 2022	August 2024	Schedule of 30 town hall meetings in affected local government area	
4	Public enlightenment via IEC material/media sensitization	October 2022	August 2024	Production of IEC material and by monthly radio and TV programs	
5	Training and retraining of MDAs staffs, communities' stakeholders and Civil society organizations.	October 2022	August 2024	Carry out 5 trainings activities for critical stakeholders(MDAs,Communities and CSOs.)	
Source of Funding:		OGP, USAID State2State, State government funding, and other donor agencies.			

CITIZENS ENGAGEMENT AND SOCIAL INCLUSION THEMATIC AREA

Commitments Area 1 : To implement the Permanent Dialogue Mechanism in the State Action Plan (SAP).

Thematic Area:	Citizen Engagement
Commitment 1:	To implement the Permanent Dialogue Mechanism in the State Action Plan (SAP).
Brief Description of the Commitment	This commitment will ensure that citizens participate and make inputs into the budget process, starting with the pre-budget call circular (Call Circular, MTEF, MTSS, etc.), executive budget proposal, budget debate through public hearings in the legislature, implementation, monitoring, reporting and auditing of the budget. It will also guarantee that budget information is made accessible to all. Citizens will be involved in the budget process from the grassroots level.
Main Objective	To ensure that budget planning, approval, implementation, monitoring, reporting, auditing meet the needs of citizens and that citizens have open access to budget information in a format that is both human and machine-readable includes translating it in to local language

Rationale for Commitment	By making budget information available and accessible to all citizens promptly and in a usable format, this commitment will improve accountability on the part of Government, provide openness and transparency in the budget process, and ensure that citizens are engaged throughout the budget cycle.	
Start and end year:	September, 2022 to September, 2024.	
Lead MDA:	Ministry for Information and Orientation	
Responsible Person(s):	Akibu Dalhatu	
Designation:	Commissioner of Information and Orientation	
Email and Phone:	+2348033865435	
Key Actors Involved in implementation:	State Actors	Ministry of Information, Ministry of Finance, Budget of Budge and Planning, Ministry of Education, Ministry of Justice, Ministry for Local Government, Ministry for Social welfare, Ministry for Women’s and Children Affairs, Ministry for religious Affairs, Bureau for Public Procurement, Fiscal Responsibility Commission, National Orientation Agency and all lead MDAs in the SAP.
	Non-State Actors	Coalition of NGOs, Save the Child Initiative, Integrated life Support, Global Youth and Women Support Initiative, Productive Community for sustainable Development Initiative, Helping Hand and Grassroots Support Foundation, Magajin Rafi a Youth Development Initiative, Community Awareness and Development Initiative, MACH Initiative for Development, Education Empowerment Initiative Nigeria, Community Health and Education Initiative, Sure Hope for all Ages of people Initiative and Hausa-Fulani Youth Development and Orientation Forum Sokoto
General problem/challenge addressed by the commitment:	<ul style="list-style-type: none"> ● Low citizens’ participation in the budget cycle ● Ineffective management of public resources. ● Low budget performance. ● Weak transparency mechanism. 	
Specific OGP challenge addressed by commitment	<ul style="list-style-type: none"> ❖ Decreasing public integrity ❖ Low public participation ❖ Poor service delivery 	
Expected Impact:	Improved transparent and accountable citizens-oriented governance, through effective budget implementation and participation	

Expected Outcomes		Outcome Indicator			
Improved Community/Citizens Participation in budget cycle		1. Number of Citizens participating actively in the platforms for Permanent Dialogue Mechanism 2. Percentage increase in Number of Citizens trained on transparency and accountability issues			
Improved governance, transparency and accountability		Number of government activities and programs addressing citizens' needs			
Improved Feedback mechanism (between the representative and citizen)		Number of Meetings conducted between the citizens and their political representatives			
Enhance project sustainability and ownership		Number of citizens driven project sustained			
S/N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Development of Community Development Plan	4 th October, 2022	3 rd November, 2022	1. Number of Local Government townhall Meetings held 2. Number of citizens that participated 3. Number of youths, women and Persons with disability 4. No of political office holders in attendance	23 Local Government Community Plan Developed
2	Institutionalization of Community Development Plan	October, 2022	September, 2024	Number of relevant MDAs with Community Development Plan	Number of relevant MDAs nationalized Community Development Plan into their programs
3	Citizens Participate in town hall meetings organized by Sokoto state House of assembly members at the community levels.	September, 2022	September, 2024	1. Number of Local Government townhall Meetings held 2. Number of citizens participated	House of Assembly Members Organized Town Hall Meetings in the 23 Local Government Areas in Sokoto state

				3. Number of youths, women and Persons with disability Participated 4. No of political office holders Participated	
4	Adopt a simple feedback mechanism for projects implemented at the community level for project monitoring by government and CSOs.	September, 2022	September, 2024	Number of Simple based-feedback mechanism for projects Monitoring developed and being utilized by Community Members	Community Members used Simple Feedback Mechanism to Monitor project in their Communities across the 23 LGAs in Sokoto state
5	Mobilize Community/Citizens to participate in the budget Public hearing at the Community level.	September, 2022	September, 2024	Number of CBOs/Citizens' willingness and preparedness to attend the public hearings on budget.	CBOs/Citizens' willingness and preparedness to attend the public hearings on budget Across 23 LGAs in Sokoto state
Source of Funding:		S2S (DAI)			

IMPROVED SERVICE DELIVERY THEMATIC AREA

Commitments Area 1: Contributing to the quality of public service delivery (availability, accessibility, reliability, affordably, transparency and accountability) through programs to improve the performance and outcomes.

Thematic Area:	IMPROVED SERVICE DELIVERY
Commitment 1:	Contributing to the quality of public service delivery (availability, accessibility, reliability, affordably, transparency and accountability) through programs to improve the performance and outcomes.
Brief Description of the Commitment	Seek to ensure improved citizens trust and integrity of government in service delivery to deliver efficient, effective, equitable and transparent services by making sure that people are motivated so as to bring about impact, efficiency and effective public service in the area of education, health, WASH and environment
Main Objective	<ol style="list-style-type: none"> 1. To improve and support transparency and accountability in governance 2. To improve responsive feed -back mechanisms 3. To ensure change of mind sets and attitude from public service providers (political, cultural and religious bias, absence of tribalism) nepotism and favoritism 4. To ensure strict adherence to standard implementation of civil and public service laws
Rationale for Commitment	The success of all strategic public sector reforms spearheaded by state ministries is largely reliant on a people-oriented, innovative, open public service as perceived by citizens would be sustained by improved service delivery.
Start and end year:	2023-2024
Lead MDA:	Ministry of Budget and economic planning
Responsible Person(s):	HASSAN MACCIDO
Designation:	Commissioners and permanent secretaries

Email and Phone:	Ministry of health: Abubakar Malami 07030640004, ministry of rural development Malami Ladan 09066039635, Ministry of water resources: Mu'azu Bello 07069323735, Ministry of environment: Muazu Madawaki 08035755263 email: mmadawaki35@gmail.com	
Key Actors Involved in implementation:	State Actors	GOVERNMENT (ministries of health, education, water resources and environment, rural development, head of service, Secretary to the state government, ministry for budget and economic planning, information)
	Non-State Actors	CSOs, NGOs
General problem/challenge addressed by the commitment:	Inadequate delivery of public service leading to lack of trust by citizens' and apathy in government and prevalence of negative practices such as favoritism, corruption, social-inequality, delays and wastages.	
Specific OGP challenge addressed by commitment	Inadequate service delivery by government to citizens needs and the ability of citizen to engage government on their right to quality service.	
Expected Impact:	Increased and improved access to quality, adequate and affordable services in health, education, WASH and environment.	
Expected Outcomes	Outcome Indicator	Expected Outcome Results
1.functional and transparent governance systems in ministries based	1. Ministries take actions based on proposal on merit for transparency in governance. 2. Compliance monitored by service delivery charter and validated by citizens group.	

on needs of public.					
2. public servants trusts, attitudinal changes improved with professionalism and results across the sectors with close following of public sector rules and regulations.					
		Ministries begin to meet at least minimum standards on the service delivery charter.			
4. Citizen's satisfaction with services and responsiveness of the ministries.		1. level of satisfaction by the citizens with quality of services from the ministries is expressed and measured through digital and non-digital platforms like radio, television, town hall meetings and other social media platforms 2. level of satisfaction by citizens through community based and rural associations 3. level of satisfaction by the citizen with the inclusiveness and responsiveness of the ministries.			
S/ N	Planned Activities	Start Date	End Date	Output Indicators	Expected Output Results
1	Advocacy visits to the stakeholders of concerned ministries	2023	2024	12 advocacy visits (2 per ministry) ministry of budget and economic	Sensitized stakeholders on measures to improve service delivery

				planning, education, health and water resources, environment, rural development	
2	Sensitization meeting with top management of the selected ministries and other non-state actors involved	2023	2024	18 Quarterly meeting for sensitization (3 per ministry)	<ol style="list-style-type: none"> 1. Sensitized all key stakeholders to understand the process 2. A shared understanding of the terms of reference
3	Review of existing Service Charters and creation of new ones where necessary to include levels of neutrality expected in processes of ministries such as staff recruitment, performance assessment, promotion, contract award, the wastefulness of government resources, and discourtesy to the public, fraud and corruption.	2023	2024	<ol style="list-style-type: none"> 1. 6 Service delivery Charter produced or reviewed 	<ol style="list-style-type: none"> 1. 6 service delivery charter reviewed or produced
4	High level advocacy to ministry of budget and economic planning for the inclusion of OGP desk office in 5 ministries.	2023	2024	6 OGP desk offices created.	Approval obtained for the creation of 6 OGP desk offices
5	Conduct a Quarterly Joint Stakeholder meeting and Media Engagement towards raising awareness of the need for compliance with the Service Charter standards by service providers and	2023	2024	<ol style="list-style-type: none"> 1. number of staff attended a course of value reorientation workshops 2. number of staff receiving 	<ol style="list-style-type: none"> 1. Value reorientation improved 2. Citizen's sensitized

	communication of expectations to end-users			coaching/ mentoring sessions 3. number of citizens participation at the forum 4. Citizen's awareness through feedback 5. Numbers of functional Service delivery end user platform	
6	Conduct staff capacity development programmes on identified gaps	2023	2024	Number of staff trained	Staff capacity is enhanced
7	Introduction of award system to best performing service delivery Ministry	2023	2024	1. Number of award recipients	1. Staff morale enhanced
8	Advocacy visits to local government chairmen as part of state engagement strategy	2023	2024	1. The number of LGAs visited. 2. The number of local government chairmen who commit to improving service delivery	Support from local government, to drive engagements for service delivery obtained.
Source of Funding:		Budgetary Provisions of the Sokoto state Government of Nigeria and Donor Agencies			