



ADAMAWA STATE OPEN GOVERNMENT PARTNERSHIP (OGP) ADAMAWA STATE ACTION PLAN (ASAP) (2021-2023)

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Acronyms

Acknowledgment

In an attempt to ensure that we mobilize the power of the people out of poverty, let us ensure that leakages are blocked and wastages are reduced in the state so that resources can be channeled in the right direction to develop Adamawa State and contribute to the delivery of democracy beyond the ballot box and rights of citizen participation. We are aware of the tremendous effort made in the process of the development of the Adamawa OGP Action Plan by the Civil Society, Private Sector, Development Partners, and Government officials. Therefore, we are personally committed to ensuring that our areas of commitment are comprehensively implemented for the benefit of the citizens. We assure you of our interest and commitment in this process and we look forward to full implementation. We will like to express our sincere appreciation to everyone who made the development of this Action Plan possible. Specifically, we appreciate the effort of the Honourable Minister for State, Budget and National Planning/Government Co-chair, OGP Nigeria, Prince Clem Agba for the prompt response to Adamawa State's Letter of Intent as well as the OGP National Secretariat in providing the technical support needed in making this process a success. We especially appreciate the European Union, Oxfam and CRUDAN for their support through the PROACT Project and other funded programs in ensuring we have an implementable Adamawa State Action Plan. Finally, we desire that this co-developed plan will not be left alone to Government actors to take the lead in ensuring its implementation, but there also be co-responsibility of other actors in ensuring it is a huge success.

Dr. Ishaya J. Dabari
Hon. Commissioner of Finance & Budget
Co-Chair State Actors

Aminu Mallum
ED Matasa 360
Co-Chair Non-State Actors

Section 1- Introduction

Adamawa has been acknowledged as one of the leading economies in North-eastern Nigeria with abundant agricultural resources and a stable political system. It is considered one of the largest states of Nigeria and occupies about 36,917 square kilometers. It is a vital conduit for food supplies to neighboring countries. The state is rich in Animal husbandry with an abundance of cash crops including cotton and groundnuts, while food crops include maize, yam, cassava, guinea corn, millet, and rice. The village communities living on the banks of the rivers in Adamawa state engage in fishing. The Adamawa States has a significant industrial tradition, with a strong agribusiness potential.

Within the North-East, Adamawa stands out as one of the most advanced on the development path, both in human capital and service delivery, which potentially makes it a regional engine of growth. The State was created in 1991, when Taraba State was carved out from Gongola State, the geographical entity Gongola State was renamed Adamawa State, with four administrative divisions: Adamawa, Michika, Ganye, Mubi and Numan and as such continues to play a leading role in Northern Nigeria. Adamawa State can have a demonstration effect for the other Northern States and can drive a change in the narrative of Northern Nigeria.

Adamawa State Government's passion for policy reforms led to State joining the Open Government Partnership (OGP) as the first state in North-Eastern Nigeria. The OGP is an international multi-stakeholder initiative focused on improving transparency, accountability, citizen participation, and responsiveness to citizens through technology and innovation. It brings together government and civil society who recognize that governments are more likely to be more effective and credible when they open governance to public input and oversight. OGP provides a permanent platform to connect, empower, and support state actors committed to transforming governments and societies through openness.

Preparation of the Adamawa Action Plan

The OGP State Steering Committee (SSC) and the Technical Working Groups (TWGs) were recently constituted with the Planning and Budget Commission as the coordinating agency. As the OGP process requires 50% equal participation, a co-chair for the SSC, TWGs and their membership were nominated by the Government and the Civil Society of Adamawa State respectively. The State Steering Committee (SSC) and Technical Working Groups (TWGs) is made up of representatives of Government actors as well as Civil Society Organizations (CSOs), organized private sector, and professional associations who worked together to co-create this two-year (1st February, 2021 – 31st January, 2023) Adamawa Action Plan (ASAP). The ASAP aims to deepen and mainstream transparency mechanisms and citizens' engagement in the management of public resources across all sectors.

Through a consultative process between the government and civil society, the SSC and the TWGs agreed to consolidate existing and new reforms within the five thematic areas in this ASAP. The ASAP intends to promote fiscal transparency through more citizen participation in the budget process, implementation of open contracting in the public sector, improving the efficiency and effectiveness of the tax system, and improving the ease of doing business in the State. Similarly, it will ensure that corruption is minimized through the establishment of a state Anti-corruption agency, the development of a platform for sharing information between government actors and CSOs. Under the citizen's engagement thematic area: development of a permanent dialogue mechanism between citizens and government; Improving inclusion; enhancing service delivery; review of legislation around transparency and accountability issues; and the adoption of a technology-based citizens' feedback on projects and programs. The last two commitments will improve access to information by increasing compliance with the Freedom of Information Act.

Summary of Adamawa State Action Plan

Thematic Area 1	Fiscal Transparency
Commitments	To develop a permanent dialogue mechanism for effective citizens’ access to the budget and other public related documents, including the audit process. Effective Deployment and Use of Open Contracting Data Standards (OCDS) Ease of Doing Business
Thematic Area 2	Anti-Corruption
Commitments	Combat corruption and by building Strong institutions in Adamawa state
Thematic Area 3	Citizen Engagement
Commitments	Technology-based citizen feedback.
Commitments	Effective citizens participation and monitoring of the entire budget processes.
Thematic Area 4	Social Inclusion
Commitments	Addressing barriers and improving inclusiveness of the socially excluded in the governance process in the State.
Thematic Area 5	Improved Service Delivery
Commitments	Contributing to ensuring equitable delivery of quality socio-economic services towards improving the livelihood of the citizens.

Table 1 above provides a summary of the Adamawa Action Plan commitments by thematic areas.

Adamawa Open Government Initiative

Since the inception of this administration in May 2019, Adamawa State began the implementation of several open government initiatives, fiscal transparency, and citizens’ engagement reforms. The interest to subscribe to the OGP initiative by Adamawa State was conceived in the previous government. This government finds it important to make it a reality and adhere to open processes that are all-inclusive and in line with the OGP principles. The State finds the OGP platform as a tool to further strengthen its reform initiatives as follows;

Fiscal Transparency

The Adamawa state government is strongly committed to fiscal transparency as a first step towards open government. It has also initiated the production of statistical information to inform policymaking and fiscal decisions. Whereas Adamawa was ranked among the poor performers on budget transparency across Nigerian states in past, the government has disclosed since then a broad range of budget documents, including on appropriations for local governments. Accordingly, the state is presently working to improve fiscal accountability in two main regards: (1) the strengthening of external auditing, (2) public scrutiny of on-budget performance (both at state and local government level) and also enhanced budget credibility, both from a revenue perspective and for capital expenditure. The State also operationalizes critical Public Financial Management (PFM) reforms supported by other World Bank projects.

Adamawa State has enacted the Public Procurement law and established a procurement regulatory agency – Bureau for Public Procurement (BPP). The law has all the tenets of a good procurement system as it conforms to international standards. The State has finalized the process with the required tools to operationalize the Law. Adamawa State has set up the necessary institutions and structures such as procurement units, procurement planning committees, and Due Process Committees. However, there is a need to enhance the capacity of these institutions to facilitate the implementation of the procurement’s laws. At the moment, it is only BPP that is fully conversant with the requirements of the new law and it has been handholding the MDAs in performing procurement activities. Bidding opportunities and contract awards by the State are published in at least two national newspapers. The enabling law of the BPP includes provision for complaints and appeals mechanism. As per the provision of the Procurement Law, contract awards after the effectiveness of the law is contingent on the availability of budgetary funds. There are fewer issues with payments for duly executed contracts as contract awards are now on availability of funds as provided for in the State Procurement Law.

Additionally, in the Fiscal Transparency, Adamawa State has been focusing on ensuring that it improves tax collection by broadening the tax base and enforcing tax compliance of registered taxpayers. It has enhanced fiscal sustainability of Adamawa state in two complementary ways: by reducing its dependence on fiscal transfers (from the federation account); and by increasing the credibility of its budget (and consequently the execution of capital expenditure which is generally and historically the variable of adjustment to low budget performance across the states). It has already undertaken a process mapping for business licensing, business premises registration, access to land, construction permits, and contract agreement vetting, with the view of reducing procedural delay and transaction cost. Simplifying and automating processes also allow reducing corruption, a major constraint identified by the Enterprise Survey.

Anti-Corruption

Over the year's corruption has become widespread among government Officials and institutions these has impacted negatively on all aspects of life in the state. Corruption has become systemic and endemic. To ensure that citizens have access to services provided by the government and to be informed about the government and other hitherto inaccessible documents, the State, therefore, saw the need to take action by creating an agency that will be saddled with the responsibility of combating corruption. Consequently, reversing the negative impact of corruption and improving Transparency and Accountability. Further, the state will also publish all its laws, development plans, budgets, financial report, etc. online. This act has enabled citizens to know and is informed about government transactions as it affects their daily life. Also, the Executive is working on ensuring that it domesticates the freedom of information law for forwarding to the State House of Assembly for consideration and passage.

Citizens Engagement

To interact with the citizens and allow access to public office holders, the State is to hold a quarterly community town hall meeting with the citizens where rural dwellers express their concerns as it affects their communities. Also, the Government hosting a monthly phone-in radio program to further engage the citizens. This radio phone-in program is designed to reach out to the majority of Adamawa state rural dwellers who can only be reached by the radio. To further enhance citizens' engagement among the youth, Adamawa State Government is working to launch a citizen engagement platform. The Citizen Feedback App that is a social innovation app deployed on smartphones on the Android and App Store that provides citizens with all projects and programs within a close radius of their location. The App guides citizens to the locations of the projects and allows them to submit performance information to our central citizens' web dashboard. The App Platform is an innovative policy tool initiated by the State to provide result-based feedback on the performance of the capital component of the budget. It will provide the State with actionable data to understand projects and programs driving implementation. The tool will support learning on what works well and why about achieving the budgetary strategic objective.

Social Inclusion

To ensure that no one is left behind, the Adamawa state as part of its commitments is committing to a comprehensive social inclusion. To ensure that Women, youths, People Living with Disability (PLWD), and marginalized groups all have increase access and control over social, economic, and political settings. To ensure women, youths, PLWD and the marginalized are involve and can participate actively in process of governance. And to ensure the effective implementation of enabling laws and policies that cater for women youth, PLWD, and the marginalized.

Improved Service Delivery

The success of ongoing strategic public sector reforms in Adamawa state is largely reliant on a people-oriented social service delivery in a manner that allows for citizens to have equitably access to public good and quality service delivery thereby ensuring reduction in poverty and stimulation of increase income and economic activities across the State. Adamawa State through this thematic area, hopes to improve citizens capacity and capability to contribute to increasing the State GDP through Agricultural

support initiative, complementary economic investments through upscaling the potentials of small businesses and facilitating increase citizens human capital index through the provisions of quality social service in the State.

Methodology

Between the 18th November 2020, the Adamawa state CSOs had a sensitization and validation session where the commitment areas were reviewed to streamline and be on the same page with the government side of the steering committee of Adamawa OGP. The equal representation on the steering committee was not only co-created but also the review of the commitment signified equity in the partnership for good governance. The State Steering Committee (SSC) and the Technical Working Groups (TWGs) met on the 19th and 20th November 2020 where the zero drafts of the action plan were developed. The State Steering Committee further met on the --- December 2020, --- December 2020, and -- December 2020, and the expanded multi-stakeholders forum met on the --- December 2020 to further deliberate and finalize on the draft Action Plan for validation by the stakeholders.

Fiscal Transparency
Commitment 1:

		To develop a permanent dialogue mechanism for effective citizens' access to the budget and other public related documents, including the audit process.		
Implementation Period:	Start Date:	1 st February, 2021	End Date:	31 st January, 2023
Lead MDA:	Ministry of Finance and Budget			
Responsible Person:	Dr. Ishaya .J. Dabari			
Designation:	Commissioner Ministry of Finance and Budget			
Email and Phone Number:	09032227776/ email: veedabari@gmail.com			
Other Actors Involved in the Implementation:	State Actors	State Planning Commission, Fiscal Responsibility Commission, Bureau of Public Procurement, State Auditor General, Accountant General, Public Accounts Committee, and Ministry of Information		
	Non-State Actors	Centre for Leadership & Environmental, Connected Development, Centre for Social Change & Economic Development, Matasa 360 initiative, Against All odd Foundation, Confluence Development Initiative, Women Economic Emancipation Initiative.		
Brief Description of Commitment:	This commitment will ensure that citizens participate and make inputs into the budget process, starting from the MTEF/ MTSS the pre-budget statement, executive budget proposal, budget debate through public hearings in the legislature, implementation, monitoring, and reporting of the budget. It will also guarantee that budget information is			

	made accessible to all.
General Problem / Challenge Addressed by the Commitment:	There are inadequate citizens' engagement and participation in the budget preparation, approval, implementation, and monitoring process. This results in citizens not having information, and thus not being able to relate to the projects in the budget. This ultimately weakens accountability in resource allocations.
Specific OGP Issue(s) in Focus:	<p>Low citizens' participation in the budget cycle.</p> <p>Ineffective management of public resources.</p> <p>Poor public services ratings.</p> <p>Low budget performance.</p> <p>Absence of citizens feedbacks on budget impacts</p>
The rationale for the Commitment:	By making budget information available and accessible to all citizens promptly and in a usable format, this commitment will improve accountability on the part of the Government, provide openness and transparency in the budget process, and ensure that citizens are engaged throughout the budget cycle.
Main Objective:	To ensure that budget planning, approval, implementation, monitoring reporting meet the needs of citizens and that citizens have open access to budget information in a format that is both human and machine-readable.
Anticipated Impact:	Improved transparent and accountable citizens-oriented governance through effective budget implementation.

Expected Outcomes		Milestones (Performance Indicators)			
	Improved public Finance Management to provide prompt essential services to the people.	Level of transparency of the budget processes (Means of Verification - Ranking in the Open Budget Index)			
	Increased platforms for citizens to access to the Budget and public documents.	Level of citizens awareness to the State budget Level of citizens engagements through established platforms			
	Increased participation of citizens in the budget process through the use of the community Development Plan (CDP) and complementary citizens budget townhalls	Percentage of Citizens CDP issues captured in the State and Local Government budget Citizens perception rating on Governance and service delivery in the State Level of citizen's satisfaction with the budget process			
	Increased responsiveness to citizens needs by the government	Percentage of citizens aware of the budget process Percentage of responses to Citizens' request with access to sectoral performance reports			
Planned Activities		Start Date	End Date	Expected Output(s)	Output Indicator(s)
Conduct Need Assessment and integrate same into the Budget through the Community Development Plan (CDP).		February, 2021	December, 2021	1. Comprehensive Needs Assessment Reports. 2. Comprehensive Framework on how the	1. The number of Citizens needs to be collected 2. Number of Citizens needs

			needs/CDPs will Inform the state and local government budget Conducted 3. Pre-Budget meetings with Non-state actors by Ministries, Departments and Agencies.	that reflected in the budget 3. Number pre-budget meetings held
conduct quarterly State of engagements to brief citizens on Government performance and ensure feedbacks	June, 2021	July, 2021	1. Citizens awareness of the revenue and expenditure position of the State 2. Citizens become increasingly policy aware and are able to complement government efforts.	1. Numbers of interface meeting between Government and Citizens. 2. Numbers of feedback leading to new resolutions
The Budget Office of the State will hold public forums in all the three senatorial zones to get citizens' input into the pre-budget statements using the draft MTSS and MTEF documents as tools/background documents in these forums.	June, 2021	July, 2021	1. public forum conducted in three senatorial zones 2. Two well-attended public forums on the pre-budget briefing, with participants from all subsectors of the economy.	1. Number of public consultations hosted by 2. Budget Office of the State 3. A compilation of relevant inputs from the citizens 4. A compilation of inputs to be carried forward from the citizens
Advocate for public hearings organized by the State House of Assembly on the budget.	October, 2021	December, 2021	Public hearing conducted; State House of Assembly's accept priority sectors of the budget.	1. Number of public hearings on budget organized by the State House of Assembly.

				2. Number of Sectors in which SHoA held a public hearing
Airing jingles and live programs on radio and televisions for a duration of one month to inform people on the existence of the budget documents	November, 2021	December, 2021	Increased awareness for citizens to interact with the documents	Number of jingles created and aired
Publication and distribution of simplified citizen budget and budget guide to the public.	December, 2021	January, 2022	Two citizens' budget guides were published and widely circulated.	The number of copies (hard/soft copies) printed and circulated each year.
Publish MDA budgets, as well as quarterly and annual budget implementation reports on MDAs websites in both human and machine-readable formats.	January, 2021	March, 2021	1.Sustained availability of the following on MDAs websites in human and machine-readable formats: 2.MDA Budgets. 3.Quarterly MDAs budget implementation reports. 4.Annual MDAs budget implementation reports.	The number of MDAs publishing budget implementation reports following on the state website.
Conduct citizen participatory audit on government programs/projects implemented.	January, 2021	December, 2021	1. Citizen participatory audit conducted. 2. Advocate for timely publication and Timely Implementation of audit recommendations.	1. Numbers of Citizen participatory audit reports produced. 2. Results of Actions taken on audit observations.

Source(s) of Funding:	State Government, Non-State Actors, and Development Partners
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Commitment 2:

	Full operationalization of Open Contracting and Effective Deployment and Use of Open Contracting Data Standards (OCDS) to Meet Diverse Stakeholders Needs in key MDAs		
Implementation Period:	Start Date:	1 st February, 2021	End Date: 31 st January, 2023
Lead MDA:	Bureau of Public Procurement		
Responsible Person:	Joseph Markus		
Designation:	Director-General		
Email and Phone Number(s):	08036070998		
Other Actors Involved in the Implementation:	State Actors:	All-State MDAs and the State 21 Local Government Councils, State Ministry of Justice, State Ministry of Finance and Budget Department, Office of the Accountant General, Office of the Auditor General, State House Committee on Procurement SHoA, State Planning Commission	
	Non-State Actors:	<u>Professional Entities, Alliances, and Organizations</u> <u>Adamawa State Chapter of the Following:</u> Nigerian Institute of Quantity Surveyors (NIQS) Adamawa, Nigeria Society of Engineers, Chartered Institute of Purchasing and Supply Management <u>CSOs Adamawa State Chapter</u> Nigeria Bar Association (NBA) Ada National Council of Women Society (NCWS) National Association of Small and Medium Enterprises (NASME) Nigeria Chambers of Commerce Mines and Agriculture (NACCIMA)	
Brief Description of	The Adamawa State Bureau of Public Procurement was established with responsibility for monitoring and		

<p>Commitment:</p>	<p>providing oversight of public procurement in the State. This was in line with the government's urge to create open contracting and address issues around capacity, corruption, resource wastage and improve the quality of services delivered to Adamawa citizens through wider stakeholder participation in the procurement spectrum. This will ultimately improve transparency, value for money, and accountability for fiscal governance; better infrastructure and service delivery, and public trust in governance. There is an eminent need to strengthen the Bureau through intensive capacity building of Staff and expand the coverage area of service delivery.</p> <p>The second phase of the ASAP will prioritize capacity enhancement of staff for timely data publication and availability, quality, and use of published data by different categories of stakeholders for optimal results. Also, to support awareness creation among citizens on the availability of the published data. This commitment will ensure the inclusion of relevant actors such as Women and Youth groups, Private sector stakeholders and State-Based Organizations to access, use, and report on the impacts of published data.</p>
<p>General Problem / Challenge Addressed by the Commitment:</p>	<p>Despite the existence of the BPP, the capacities of operational staff are still weak and need to be upgraded. Most stakeholders are not aware of the published data, thereby limiting their active participation in the procurement monitoring process.</p> <p>More so, open contracting discourse in the State is yet to include key actors relevant in its sustainability and achievement of greater impacts. For example, private sector audiences are relevant in ensuring continuous data availability in making better and informed business decisions while data on health-related projects are of greater interest to Women groups.</p>
<p>Specific OGP Issue(s) in Focus:</p>	<p>Effective Implementation of open contracting to improve public service integrity and processes; inclusion of actors relevant in the discourse and use of published information for improved governance and service delivery.</p>
<p>The rationale for Commitment:</p>	<p>Open Contracting can offer the following values through the use of innovative technology to increase access to procurement information:</p> <p>Transparency: The enhanced disclosure of procurement data and information across the entire procurement cycle and up to the implementation stage will make the procurement process more transparent and reveal how public resources are expended.</p> <p>Accountability: The enhanced disclosure of procurement data and information will ensure that citizens understand the basis of decisions made along the procurement cycle. This will make the decision-makers take</p>

	<p>actions that reflect better use of public resources, knowing that their actions can be challenged through existing recourse mechanisms.</p> <p>Service Delivery: The use of open contracting helps the government to achieve value for money by providing a watchdog system that allows wider stakeholders to critique and monitor the implementation of contracts. This ultimately checkmates unethical conduct and sharp corrupt practices in the processes of contract delivery.</p> <p>Inclusion: Technology provides wider stakeholder participation in open contracting, thus limits human interface. This will allow stakeholders from all walks of life to interact, access, assess, and give informed feedback on how government programs impact their lives.</p> <p>Citizen engagement: Availability of procurement data across the entire procurement cycle and up to implementation will ensure that all stakeholders can monitor the procurement activities and provide feedback. This will ensure that public contracts are delivered with value for money achieved, thereby leading to increased service delivery</p>	
Main Objective:	To improve accountability and transparency of public procurement processes; promote wider stakeholder participation and better service delivery through the implementation of OCDS	
Anticipated Impact:	The efficient procurement system is evident in better contracting outcomes and improved position in global rankings on public procurement.	
Expected Outcomes		Milestones (Performance Indicators)
1	<p>The expected ambition of this commitment is:</p> <p>Achievement of better value for money in public contract delivery and reduction of corruption and fraud in public procurement processes.</p>	100% compliance with core procurement principles (efficiency, effectiveness, economy, and equity) in contracting.
2	Increased access to procurement data and information in both human and machine-	Number of Procurement data and information that are publicly disclosed following the Guidelines

	readable formats by stakeholders including women, the private sector, and State-based organizations				
3	Improve citizen participation in the entire procurement cycle resulting from wider sensitization outreaches			Number of citizens involved in budget engagement processes Number of citizens that participate in the procurement monitoring	
Planned Activities		Start Date	End Date	Expected Outputs	Output Indicators
1	Conduct sensitization of citizens on how to engage at every stage of the procurement cycle in collaboration with the Media	February, 2021	January, 2023	1. Sensitization conducted through: Three Townhall Meetings (annually) Four Radio jingles 2. Tweet chats 3. Reports from each engagement by women organizations Links	1. Number of Townhall Meetings on open contracting across the three Senatorial zones. 2. Number of radio jingles on open contracting within the period. 3. Number of tweet chats held on open contracting within the period 4. Number of organizations monitoring and reporting contract implementation
2	Integrate the organized private sector and gender-based organizations into the existing open contracting Forum.	February, 2021	January 2023	1. Two user needs workshop 2. Two open contracting workshops for women groups and private sector 3. Reports (Means of Verification) Lessons learned report (MoV) 3. Videos, links, audios (MoV)	1. Percentage of User need workshop for private sector entities 2. Number of open contracting workshops held with private sector and Women organizations in attendance
3	Number of engagements with available data sets	February, 2021	January, 2023	Engagement conducted with five reports from five contract	1. Number of contracts monitored using data

	through procurement monitoring by groups (CSOs, gender CSOs, private sector, etc)			monitoring.	<ul style="list-style-type: none"> 2. Number of projects improved from observations 3. Number of CSOs engaged 4. Number of Women engaged
4	Establish sustained integration of the Nigeria open contracting portal with the budgeting system (e-government platform - EGP) and also link the state M and E (Eyes and Ears) portal	February, 2021	January, 2023	Adamawa State open contracting portal integrated, with the budgeting system for each budget cycle. To have an improved portal that will show how contracts are awarded and track.	<ul style="list-style-type: none"> 1. An Efficient Integrated open contracting portal and e-government platform (EGP) with the budgeting system. 2. Number of requests received from citizens 3. Number of responses given to citizen requested. 4. Number of resolved issues in the portal.
Source(s) of Funding:		State Government, Non-State Actors, and Development Partners			

Commitment: 3

	Ease of Doing Business: To establish a mechanism for providing a conducive atmosphere for business development and growth			
Implementation Period:	Start Date:	1 st February 2021	End Date:	31 st January, 2023
Lead MDA	Ministry of Commerce, Trade and Industries			
Responsible Person:	Mrs. Justina Obadiah Nkom			
Designation:	Commissioner Ministry of Commerce, Trade and Industry			
Email and Phone Number(s):	08100369915			
Other Actors Involved in the Implementation:	State Actors:	Ministries of Commerce, Trade and Industry, Agriculture, Information, Finance, Planning Commission, Adamawa State Board of Internal Revenue, PAWECCA, MED.		
	Non-State Actors:	Adamawa Chamber of Commerce (ADCCIMA) & Civil Society Organizations.		
Brief Description of Commitment:	The framework recognizes that the business community needs to be given serious attention by the Government, in such a way that the concept of ‘Public-Private Partnership’ (PPP) be adopted in other to provide a favorable atmosphere for business collaboration, inclusiveness, ease of operation to attract investment and make businesses within Adamawa State to excel. The businesses (ranging from Commerce, Agriculture, Industries, Mining, MSMEs etc.) play a critical role in the development of the State generally. Therefore, setting processes/Action Plan for the Sectors will make same to be motivated, vibrant, accountable, focused, and contributory in providing innovative solutions to complex business growth challenges.			
General Problem / Challenge Addressed by the Commitment:	<p>Lack of incentive and motivation for attracting investment in the State</p> <p>The non-partnership between Government and Private business in the State</p> <p>Heavy and or multiple taxes on business, and other impediments for growth</p> <p>Non-fulfillment of conditions of transparency and accountability by Government in collaborating with international Donors</p> <p>Poor usage of Information Technology in the process of doing business (Please use the same font size for the document)</p> <p>Lack of informative data on investment potentials and access to government/business data by prospective investors</p> <p>Lack of free flow of communication and good feedback from and back to the government</p>			

	<p>Over-dependence on government by citizens for employment</p> <p>Lack of infrastructure, facilities, and amenities ideal for business development and growth</p> <p>Inadequate social amenities that will support business growth</p> <p>Non-provision of counterpart funds by Government to enable access to support funding</p>
Specific OGP Issue(s) in Focus:	<p>Decrease in the private sector in the state.</p> <p>Lack of improvement in business setups for a very long time</p> <p>Low participation of Citizens in business as a result of the challenges</p> <p>Poor collaboration between Government and privately owned businesses negatively affected the growth</p>
The rationale for Commitment:	To improve collaboration between Government and the private business community to create a conducive environment for business development and sustainable growth.
Main Objective:	<p>To improve collaboration between government and private sector/businesses to improve economy & revenue</p> <p>To provide an atmosphere for business establishment and growth based on the Information technology platforms</p> <p>To promote small scale enterprises which is the bedrock of every developed economy</p>
Anticipated Impact:	<p>An improved process for doing business,</p> <p>Establishment and development of public-private partnership</p> <p>Improvement in business growth</p> <p>Improvement of IGR for the state and</p> <p>Promotion of industries within the State to empower individuals and employ citizenry</p>
Expected Outcomes	
Milestones (Performance Indicators)	
1	<p>Improve collaboration of government and private Sector</p> <ol style="list-style-type: none"> 1. Create Public-Private Sector Forum which will formulate policies for the partnership and oversee how best to achieve success in that respect. 2. Increase in the number of public-private business partnership where efficiency, transparency, and accountability are achieved 3. Increase in small-scale business that can empower the general populace of the State, promote the economy, improve internally

		generated revenue (IGR) and turn around development in all sectors and provides for employment for citizens.			
2	Increased responsiveness by the government to the businesses' needs, especially during this Covid -19 recovery process.	Promotion of the number of government activities and programs addressing businesses' needs, more especially the funding aspect, waivers of taxes by the Government where necessary, etc.			
3	Promotion of processes of doing business by using Information Technology Platforms	Attainment of doing business using I.T for gathering data/information for well-informed decision making and ease of doing business.			
Planned Activities					
	Planned Activities	Start Date	End Date	Expected Outputs	Output Indicators
1	Formation of Public-Private Partnership Forum.	February, 2021	January, 2023	Formation of policies and follow up for strict implementation.	<ol style="list-style-type: none"> 1. Number of policy document developed for the task and implementation of same 2. Creation of cordial interface between Government and Private Sector 3. Understanding of challenges of all stakeholders involve and providing solutions
2	Opening the tax processes including the tax holidays and incentives.	February, 2021	January, 2023	Reports of the achievement of impacts of the tax holidays and incentives	<ol style="list-style-type: none"> 1. Quarterly publication of revenue income of the state 2. The number of Classified sectors of the business that

					benefit from the tax waiver/holiday incentives. 3. The percentage impact of the waiver/holiday incentive achieved.
3	Creation of portal/database for processing and maintaining records on business opportunities, challenges, prospects, and successes for an informed business decision on investment.	February, 2021	January, 2023	1. Functional portal/database for issuance of data to public. 2. Aggregating data feedback and analysis	1. Number of participating users 2. Number of items of feedback from citizens and response from Government.
4	Provision of Information Technology Platform for business establishment, development, and growth.	February, 2021	January, 2023	Report on the establishment and success of the Information Technology based Platform	1. Number of Information Technology platform created 2. Number of businesses the Information Technology Platform supported. 3. The Percentage impact achieved via Information Technology based on the assessment carried out

					4. Level of awareness of the Information Technology
5	Private public partnership engagement in exploring the natural resources in the State.	February, 2021	January, 2023	Reports of the number of National and international Investors secured within the period.	<ol style="list-style-type: none"> 1. Number of credible and viable Investors secured 2. Worth of capital investment made on identified Areas within the State 3. Number of employments secured by the Citizens of the State.
6	Provision of Counter-part funds for accessing both national and international support funds for SMEs/business establishment and growth. Eg. from World Bank, CBN, BOI, NIRSAL e.t.c	February, 2021	January, 2023	Reports of both accessible and secured support funds	<ol style="list-style-type: none"> 1. Number of support funds secured for Businesses in the State. 2. Percentage number of businesses benefited from the support funds/facilities within the period. 3. Number of Individuals empowered with employment, capital, and means of

					livelihood.
7	Ensuring the provision of the industrial layout with facilities/amenities such as electricity, roads, etc by the State Government to provide a favorable atmosphere for business development and sustainable growth in the State	February, 2021	January, 2023	<ol style="list-style-type: none"> 1. OGP lead MDAs plans, policies, and budgets incorporate businesses needs 2. MDAs process for business Owners engagement in decision making through the entire stages of the process. 	<ol style="list-style-type: none"> 1.Number of MDAs that meet with business groups according to their engagement process 2.Number of MDAs policies and plans that reflect business owners' needs 3.Number of MDAs budgets that reflect businesses needs 4.Statistics of the number of businesses achieve good returns on investment as a result of the atmosphere provided by the State Government
Source(s) of Funding:		State Government, Non-State Actors, and Development Partners			

Anti-Corruption
Commitment 4

Thematic Area:	Anti-Corruption			
Commitment 4	To Combat corruption and wastages by building Strong institutions in Adamawa state			
Implementation Period:	Start Date:	1 st February, 2021	End Date:	31 st January, 2023
Lead MDA:	Ministry of Justice			
Responsible Person:	Barr. Afraimu .K. Jingi			
Designation:	Commissioner Ministry of Justice and Attorney General			
Email and Phone Number(s):	08035893678			
Other Actors Involved in the Implementation:	State	Adamawa State Ministry of Justice, Adamawa State BPP, Adamawa State Fiscal Responsibility Commission, Office of Auditor General, Adamawa State Ministry of Information and Culture, Adamawa State Judiciary, Adamawa State House of Assembly, Adamawa State Planning Commission, The Nigeria Police Force		
	Non-State Actors:	NBA, JAMIAL HAKEEM Foundation(J-HF) Against All Odds Foundation (AGUF) All Relevant CSOs/ Stakeholders Media		
Brief Description of Commitment:	The first commitment is to Establish the Adamawa State Anti-corruption Agency to be saddled with the responsibility of combating Corruption, wastage, and blocking leakages by promoting transparency, accountability, and sustainability In governance.			
General Problem / Challenge Addressed by the Commitment:	There has been noncompliance with laws and policies relating to accountability and transparency in spending public funds and resources In Adamawa State, therefore an agency is to be established to be saddled with the responsibility of promoting accountability and Transparency in the state.			
Specific OGP Issue(s) in Focus:	Transparency and Accountability have proven to be an integral part of Anti-corruption hence the need to create an independent body to Be saddled with the responsibility of checkmating corruption and to promote citizens participation in governance. Furthermore, the use of technology innovative methods and M&E is key in achieving good governance. The agency will have the power to recover assets including			

	non-Conviction-based confiscating powers and the implementation of Unexplained wealth.			
The rationale for Commitment:	Over the year's corruption has become widespread among government Officials and institutions these has impacted negatively on all aspects of life in the state. Corruption has become systemic and endemic therefore the need to take action by creating an agency that will be saddled with the responsibility of combating corruption Consequently the negative impact of corruption will be reduced. Transparency and Accountability will be promoted in governance.			
Main Objective:	To provide a platform that helps combat corruption, leakages, and Wastages towards strengthening public institutions and improve citizens Standard of living in Adamawa state			
Anticipated Impact:	Drastic reduction of corruption in Adamawa State			
Expected Outcomes		Milestones (Performance Indicators)		
1	A regime of transparency, accountability, and sustainability in governance in Adamawa state	Integrity systems instituted in MDAs in Adamawa State		
2	Increase the participation of citizens in decision making Increase citizens awareness to the new regime of anti-corruption within the public and private sector	Citizens taking action in support of anti-corruption programs		
3	Effective service delivery through the use of technology for all	The efficient system of Accountability		
Planned Activities		Start Date	End Date	Expected Outputs
Output Indicators				

1.	Conduct Corruption Risk Assessment (CRA) for OGP lead MDAs and put in place integrity mechanism	February, 2021	January, 2023	<p>1. Corruption Risk Assessment Conducted in OGP lead MDAs</p> <p>2. CSOs/ Consultant be engaged to come up with an assessment tool and put in place integrity mechanism for OGP lead MDAs in the state, this will include training of the key staff of the OGP lead MDAs.</p>	<p>Number of MDAs that carry out Corruption Risk Assessment.</p> <p>Number of OGP lead MDAs with established Integrity mechanisms</p>
2.	Ministry of Justice to Publish Half-yearly report on the status of the implementation of the State Anti-Corruption Strategy- Including full disclosure of company ownership	February, 2021	January, 2023	<p>1. Two reports on the status of the implementation of SACS per year.</p> <p>2. Ministry of justice to publish through electronic and print media state Anti-corruption strategy. Inclusion of full disclosure of company ownership in BPP laws and regulations</p> <p>3. Update BPP website, Ministry of finance, Ministry of justice, Planning commission and fiscal responsibility commission.</p>	Number of reports on NACS per year
3	CJ office to publish Half-yearly report the state of anti-corruption cases in Adamawa State	February, 2021	January, 2023	<p>1. Two reports on the status of the state of anti-corruption cases in Adamawa State</p> <p>2. To engage print and electronic media in publishing anticorruption cases in Adamawa state.</p>	Number of reports on the state of anti-corruption cases in Nigeria

4	Promote ethical orientation for improved personal ethics through strategic communication, drama, arts, music, and reward for integrity by honoring deserving organizations	February, 2021	January, 2023	Ethical re-orientation program rolled out across the state Sensitization / advocacy workshops/townhall meetings	Number of actions taken by the government and citizens groups to reward persons and or organization
5	The agency to deploy a framework for the continuous monitoring and reporting of anti-corruption cases by CSOs and MDAs	February, 2021	January, 2023	Effective monitoring of anti-corruption cases by CSOs Setting up a team to develop a monitoring and reporting framework review of the framework by the team.	Number of anti-corruption cases monitored by CSOs
Source(s) of Funding:		State Government, Non-State Actors Private sector, and Development Partners			

Citizens Engagement
Commitment 5:

Thematic Area:	Citizens Engagement		
Commitment 5:	To synergize and coordinate technology-based citizen feedback in Programme and Projects across the state to enhance accountability and transparency.		
Implementation Period:	Start Date:	1 st February, 2021	End Date: 31 st January, 2023
Lead MDA:	Adamawa State Planning Commission		
Responsible Person:	Dr. Mary Paninga		
Designation:	Executive Chairman		

Email and Phone Number(s):	08036268652 pans62@yahoo.com; adspcyola@gmail.com;	
Other Actors Involved in the Implementation:	MDAs	Adamawa State House of Assembly, Ministry of Finance (Budget Department), Ministry of Information, and other relevant and support ministries.
	CSOs, Private sectors, etc	Matasa 360, CODE, CISCOPE, Community leaders, Religious leaders, Youth leaders, Women leaders, Nigerian Bar Association, NUJ, NLC, Representatives of people living with a disability, Local government council, Matasa 360, Budget Transparency, and other relevant organizations.
Brief Description of Commitment:	This commitment seeks the introduction of technology-driven applications, portals, and platforms that will enhance citizens' access to government policy processes for regular input and monitoring. Citizens can be able to access information on budgets and other related government policy documents through a functional platform and be able to give feedback and receive a prompt response.	
General Problem / Challenge Addressed by the Commitment:	Non-inclusion of citizens in the governance process Inadequate citizens' access to programs and activities of government Low knowledge of governance activities by citizens The apathy of citizens concerning governance affairs	
Specific OGP Issue(s) in Focus:	To restore public integrity in public services for effectiveness of public service delivery	
The rationale for the Commitment:	Increase the number of people using mobile phones in rural communities to connect with policy-makers and engage in government processes.	
Main Objective:	To increase access of citizens to governance, especially those in the remote rural communities.	
Anticipated Impact:	Increase in citizen participation in governance.	
Expected Outcomes		
Milestones (Performance Indicators)		
Establishment of platforms and portals like citizens Eyes and Ears.	Functional platforms operating in the state	
Improved access to government	Statistics of inquiries that citizens make on the platforms	

	processes			
	Projects tailored to citizens needs	Feedbacks and suggestions from the citizens on the platform		
	Increase accountability in service delivery	Number of MDAs with functional ICT platforms for enhancing citizen participation		
Planned Activities	Start Date	End Date	Expected Output(s)	Output Indicator(s)
Airing jingles at prime times on radio and televisions for duration of one month to inform people on the existence of a platform.	June, 2021	July, 2021	Increase in awareness on the existence of platforms	Number of people that visit the portals
Setting the Feedback app to receive citizens feedback and to provide response on progress level	February, 2021	January, 2023	1.Number of feed backs received as a result of complains 2.Number of data published on the website as an outcome of citizen complain the increase in level of feedbacks received through the app	1. Increased in level of feedbacks received through the app 2. Number of feed backs received as a result of complains 3. Number of data published on the website as

				an outcome of citizen complain
Mass social media broadcast when a new project is launched and ongoing to prompt citizens' monitoring and feedback	February, 2021	January, 2023	Continuous and up-to-date interaction	Increase in feedbacks
Set up of the Citizens Feedback Apps and the Citizens phone in control station	February, 2021	January, 2023	Increased citizens reporting on the capital project performance to the State for improve quality of service and reduction in corruption.	1.Number of citizens engaging the App per senatorial zones/LGAs 2.Call logs of the phone in station

Thematic Area:	Citizens Engagement		
Commitment 6:	Effective citizens participation and monitoring of the entire budget processes.		
Implementation Period:	Start Date: 1 st February, 2021	End Date:	31 st January, 2023
Lead MDA:	Adamawa State Planning Commission		
Responsible Person:	Dr. Mary Paninga		
Designation:	Executive Chairman Planning Commission		
Email and Phone Number:	08036268652, adspcyola@gmail.com ; pans62@yahoo.com		
Other Actors Involved in the Implementation:	MDAs	Ministry for Local Government, Adamawa State House of Assembly, Ministry of Finance (Budget Department), Ministry of Information, Fiscal Transparency Commission and other	

		relevant and support ministries.
	CSOs, Private sectors, etc	CRUDAN, CODE, Women Economic Emancipation Initiative, Community leaders, Religious leaders, Youth leaders, Women leaders, Nigerian Bar Association, NUJ, NLC, Representatives of people living with a disability, Local government council, Matasa 360, CISCOPE, and other relevant organizations.
Brief Description of Commitment:	This commitment seeks the introduction and institutionalization of an offline civic tech tool that allows and serves as a platform for citizens engagements (active participation) in the Local and State Government budget.	
General Problem / Challenge Addressed by the Commitment:	Non-inclusion of citizens needs in the local and state budget. Lack of citizens ownership of capital project cited within communities. Increase corruption and citizens marginalization in making decisions around capital project and government programs The apathy of citizens concerning governance affairs	
Specific OGP Issue(s) in Focus:	Public integrity and building trust in governments Responsive Public services Effectiveness of public service delivery	
The rationale for the Commitment:	Increase the number of communities' satisfaction on the levels of government interventions	
Main Objective:	To facilitate a more citizen oriented fiscal planning and decision making, especially those in the remote rural communities.	
Anticipated Impact:	Increase in citizen participation in governance and its platforms.	
Expected Outcomes		Milestones (Performance Indicators)
State wide adoption and institutionalization of the Community development plan approach to budgeting.		Evident policy institutionalization of the CDP approach through the State budget formation guild lines and respective fiscal laws.

	Increase citizens ownership of Government project and programs	Report from citizens perception of Governance and service delivery in the state		
	Reduction in wastages and duplication of project and programs within communities	Percentage reduction in project duplication in year – year out Numbers of communities enjoying equitable spread of social service delivery points		
	Increase accountability and engagements between local, state and federal legislatures –And Citizens	Number of interface engagement/ constituency briefing on CDP issues with legislatures.		
Planned Activities	Start Date	End Date	Expected Output(s)	Output Indicator(s)
Airing jingles at prime times on radio and televisions for duration of one month to inform people on the existence of platforms.	February 1 st , 2021	February 28, 2021	Increase in awareness on the existence of platforms	1. Number of people that participated in CDP 2. The level of Inputs into the budget that are sourced from CDP
Monthly visitation of remote rural	January 2021	December 2021	Sustainability in awareness creation	Number of

communities across the 21 LGAs with Open Broadcasting Vans.				awareness feedbacks on state budget.
Increase participation of citizens in the budget process through the use of the community Development Plan (CDP) and complementary citizens budget townhalls	January 2021	December 2021	rating on Governance and service delivery in the State Level of citizen's satisfaction with the budget process	1.Percentage of Citizens CDP issues captured in the State and Local 2. Government budget Citizens
M&E Department in State Planning Commission as well as CSOs to publish a report of budget monitoring	Jan 2021	Dec 2023	Annual monitoring reports of major national projects across State Annual State monitoring report by the Civil Society Annual State level monitoring reports by the Civil Society	1.Number of State M&E reports published on the Ministry of Finance and State Planning commission website 2.Number of State Citizen budget monitoring reports
Periodic town hall meetings and policy	January 2021	December 2023	Increased awareness of usage of the	Number of

dialogue across the 3 senatorial zones			platforms	citizens that attend the town hall meetings

Social Inclusion
Commitment 6:

Thematic Area:	Social Inclusion		
Commitment 6:	Addressing barriers and improving inclusiveness in service delivery		
Implementation Period:	Start Date:	1 st February 2021	End Date: 31 st January, 2023
Lead MDA:	Ministry of Women Affairs and social development		
Responsible Person:	Mrs. Lami Patrick		
Designation:	Hon. Commissioner of Women Affairs and Social Development		
Email and Phone Number(s):			
Other Actors Involved in the Implementation:	State	Min Youth and Sport, Min of Education, Min. of health, Min. of Justice, Min. of Agriculture, Bureau of statistics Planning commission and Adamawa State house of Assembly	
	Non-State	NWCS, ADPWD, JOINPWD, JNI, CAN, FIDA, NAWOJ, NLC, NBA, NMA Hope, and Matasa 360, Rural Aid Foundation (HARAF) Against All Odds Foundation (AGAOF)	
Brief Description of Commitment:	Dialogue, freedom of association and expression, the participation of vulnerable groups in decision making, Parliamentary and legislative engagement.		
General Problem / Challenge Addressed by the Commitment:	Inadequate inclusion of women, youths, and vulnerable groups in decision making		
Specific OGP Issue(s) in Focus:	This commitment will ensure that gender is mainstreamed in all thematic areas.		

	<p>This commitment will ensure the implementation of policies that relates to the vulnerable and PLWD in building construction.</p> <p>It will also ensure that youths women and the vulnerable are involved in government project and programmers</p>	
The rationale for the Commitment:	To ensure the inclusiveness of women, youths, PLWD, and the vulnerable in policy formulation, decision making including other thematic areas.	
Main Objective:	<p>To ensure that women, youths, PLWD, and marginalized groups have increase access and control over social, economic, and political settings.</p> <p>To ensure women, youths, PLWD and the marginalized are involve in process of governance.</p> <p>To ensure the effective implementation of always and policies that cater to the women youth, PLWD, and marginalized.</p>	
Anticipated Impact:	<p>Existing laws and policies for women, youth, and persons living with disabilities are significantly implemented.</p> <p>Women, youth, persons living with disabilities, and other marginalized groups' participation in the entire governance processes significantly increased. Improve the entire governance value chain from conception, planning, design, implementation, monitoring, and evaluation.</p> <p>Both public and private structures are developed based on policies related to PLWD and the vulnerable.</p> <p>Inclusion of Youths, women, PLWD, and the vulnerable in the four thematic areas.</p>	
Expected Outcomes		Milestones (Performance Indicators)
1	The governance process will be	The governance process is structured all-inclusive including policies and designs of

	inclusive of all groups including designs of Public and private buildings to accommodate PLWD.	Public and private buildings.		
	Gender Mainstreaming	Gender is mainstreamed in all thematic areas		
	Youths and women trained in the process of governance in the Adamawa state	Engagement and training of youths in participatory governance and process of governance		
	Availability of enabling laws and policy that facilitate social inclusion in the state	Socially excluded groups are protected for discrimination and marginalization		
Planned Activities	Start Date	End Date	Expected Output(s)	Output Indicator(s)
Advocacy to key stakeholders and duty bearers on Existing laws and policies for women, youth, and persons living with disabilities	February, 2021	April, 2021	<ul style="list-style-type: none"> 1. Increased knowledge of social inclusion through awareness creation. 2. Gender and Equal opportunity Bill 3. Access to financial services of women, under-represented groups 4. Enforcement of Legislation - Child Rights Act, etc. 	<ul style="list-style-type: none"> 1. Number of Policies implemented 2. The number of people with the Knowledge of social

			<p>5. Gender Inclusion in political positions</p> <p>6. Gender-Based Budgeting</p>	<p>inclusion increased</p> <p>3. On-Time Passage of Gender and Equal opportunity Bill.</p> <p>4. Increase in Women Financial Inclusion</p> <p>5. Percentage compliance with Child Right Acts</p> <p>6. Percentage compliance with Persons with Disabilities (PWD) Act.</p>
Ministry of Housing should ensure that all new Public buildings are designed in a way that	February, 2021	January, 2023	New design with accessibility aids such as ramps, elevators (where	An updated list of all

<p>person with disabilities can access and constructed with the necessary accessibility aids.</p>			<p>necessary) and any other facility, shared with all government agencies.</p>	<p>existing public buildings that are not accessible for persons with disabilities and the necessary remedial work required</p>
<p>Modify existing public buildings that are not accessible for persons with disabilities with the necessary accessibility aids such as ramps, elevators (where necessary).</p>	<p>February, 2021</p>	<p>January, 2023</p>	<p>Modified existing public buildings that are not accessible for persons with disabilities with the necessary accessibility aids such as ramps, elevators (where necessary)</p>	<p>Circular to all government agencies that are not accessible for PWDs on the need to modify public building in order to ease their accessibility to the facilities.</p> <p>2.Number of existing</p>

				buildings modified to be accessible by PWD.
Engagement of Adamawa House of Assembly on inclusion policies	July 2021	September 2021	Adamawa state legislators engaged	The number of Both national and international laws related to vulnerable and marginalized groups domesticated .
Train and support vulnerable women Youths, People living with disabilities across the State.	October 2021	December 2021	<ol style="list-style-type: none"> 1.Database of the vulnerable across the three Senatorial zones identified. 2. Competency needs assessment report for young people on political participation. 3. Training modules based on identified challenges/needs. 4. Training workshops for young people on effective participation in 	<ol style="list-style-type: none"> 1. Capacity acquired on participation in the Governance process A complete database of young people across the three

			governance conducted.	<p>senatorial zone in partnership/ support with NPC and INEC.</p> <p>2. A competency NEEDS assessment report for young people on participation in governance.</p> <p>3. Training modules based on identified challenges/needs.</p> <p>4. Numbers of training workshops of young people</p>
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				<p>on effective participation in governance conducted.</p> <p>5. Numbers of young people trained.</p>
<p>CSOs to monitor effective inclusion of interest of women, youths, persons living with disabilities, and other marginalized groups in all government programs</p>	February, 2021	January, 2023	<p>1. CSOs and other relevant stakeholders developed effective tracking, monitoring tools.</p> <p>2. Effective Monitoring/tracking tool used, analysis of government programs that affect PWDs conducted, lesson learned documented.</p>	<p>1. The number of monitoring did</p> <p>2. Number of recommendations reported</p> <p>3. Developed effective monitoring tools to track inclusivity of programs, policies of government.</p>
Source(s) of Funding:	State Government, Non-State Actors, and Development Partners			

Improved Service Delivery
Commitment 7:

Thematic Area:	IMPROVED SERVICE DELIVERY		
Commitment 7:	Contributing to the ensure improvement in equitable delivery of quality socio-economic services towards improving the livelihood of the citizens.		
Implementation Period:	Start Date:	1 st February, 2021	End Date: 31 st January, 2023
Lead MDA:	Ministry of Agriculture		
Responsible Person	Umar Iya Daware		
Designation:	Commissioner for Agriculture and natural resource		
Email and Phone Number(s):	08035963329		
Other Actors Involved in the Implementation:	State Actors:	Ministry of Agriculture, Commerce and Industry, livestock and animal husbandry, health, education and water resources,	
	Non-State Actors:	GEESI, CRUDAN, CISCOPE, Centre for Leadership & Environmental, Connected Development, Centre for Social Change & Economic Development, Matasa 360 initiative, Against All odd Foundation, Confluence Development Initiative.	
Brief Description of Commitment:	This commitment seeks to reduced poverty, especially among the rural households by contributing ensure improvement in equitable delivery of quality socio-economic services towards improving the livelihood of the		

	citizens.	
General Problem / Challenge Addressed by the Commitment:	Provision of service quality service is one of the most essential tool to eliminating poverty and stimulation economic growth in a fast-growing state like Adamawa which has it major workforce in the farming and livestock businesses but are however faced with inadequate support from government, coupled with climate issues and other socio-economic problems, some which are traced to the Coronavirus pandemic and hike in the prices of food commodities and inadequate access to health care amongst other social welfare needs.	
Specific OGP Issue(s) in Focus:	Capacity and responsiveness of government to citizens' needs, especially around social protection and safety net issues.	
The rationale for Commitment:	The success of ongoing strategic public sector reforms spearheaded by the Adamawa state is largely reliant on a people-oriented, innovative, open public service as perceived by citizens would be sustained by improved service delivery	
Main Objective:	<p>To improve the quality of social service delivered to the people</p> <p>To ensure improve livelihood and resilience of rural farming (crop & livestock) households in the state.</p> <p>To improve government response capacity citizens needs</p> <p>To promote social and economic interventions targeted at reducing poverty and hardship faced by citizens</p>	
Anticipated Impact:	Reduction in the rate of poverty, hunger and malnutrition in Adamawa State	
Expected Outcomes		Milestones (Performance Indicators)
	Government programs and project are targeted to improving the livelihood, income and wellbeing of citizens	<p>Numbers of social projection and safety net interventions in the state</p> <p>Numbers of service delivery point targeted achieved in the state, E.g Numbers of Primary health care per ward, Numbers of farming communities with access to irrigation support,</p>

		<p>Numbers of livestock farmers with access to veteran extension services etc.</p> <p>Levels of citizens satisfaction and trust in government at the state and local level</p>			
	Increase government spending/release on socio-economic sector.	<p>Percentage of the State budget set aside for Agriculture development, commerce and industry, as well as education, water and health with a significant reduction in governance and administrative expenditure.</p>			
	Increase citizens productivity with a corresponding increase in State, internally generated revenue	<p>Percentage increase in the State IGR within the period of implementation</p> <p>Percentage increase in the productivity index of citizen in the state</p> <p>Percentage increase in the State gross domestic product</p> <p>Numbers of new business under the state tax net</p>			
	A more coordinated multi-sectorial efforts to reducing hunger, malnutrition and poverty in the State	<p>Numbers of established social protection based inter-MDAs committee</p> <p>Percentage reduction in the rate of poverty and malnutrition in the State</p> <p>Numbers of policies formulated to facilitate equitable distribution of socio-economic services in the State.</p>			
Planned Activities		Start Date	End Date	Expected Outputs	Output Indicators
	Develop a State plan with clear outline of its social protection and poverty eradication priorities	Jan 2021	Dec. 2023	A detail multi-sectorial State development plan with specific financing plan and M&E	<p>1. Numbers of improve service delivery priorities captured in the SDP</p> <p>2. Percentage of funds targeted at to providing social service for the</p>

					people 3.Percentage target of the State IGR within the period of the SDP implementation.
	Establish social protection based inter-MDAs committee for increase coordination and implementation of service delivery in the State, such as the State Food and Nutrition Security Committee	Jan 2021	Dec. 2023	Detail list of inter-MDAs committee, their agenda for discourse and terms of reference.	1.Numbers of inter-MDAs committee formed targeted at coordinating improve service delivery in the State. 2.Percentage of non-state actor's membership in such committees.
	Yearly formulation and review of LGAs community development plans (Service delivery needs assessments)	Jan 2021	Dec. 2023	Comprehensive CDPs from the 21 LGAs. Reports of citizens satisfaction and feedback on service deliver in the State	Percentage of Citizens service delivery needs to be captured and implemented through the State and local government budget.
	Conduct quarterly inter-MDAs engagements on the State of socio-	Jan 2021	Dec. 2023	Trend report of the state of socio-economic development in the State	Ratio of government capital and recurrent expenditure.

	economic development in the State				
	Formulation of the following policy for the State; Agriculture development policy, Agric-business policy, Trade and investments policy, State-wide social protection policy.	Jan 2021	Dec. 2023	A detail policy footprint, capturing relevant state priorities to reduce poverty and stimulating income for vulnerable household and generating revenue in the State.	<ol style="list-style-type: none"> 1. Numbers of policy formulated and implemented 2. Numbers of laws and executive orders in relations to improve service delivery.
	Measurement of MDAs' compliance with the Service Charter	Jan 2021	Dec. 2023	<ol style="list-style-type: none"> 1. Joint development of a strategic framework for measuring compliance 2. Review of score card/template for measuring the compliance 3. Service Compliance Reports developed and shared/published 4. Review meetings with management and staff 	<ol style="list-style-type: none"> 1. Number of Service Compliance reports produced 2. Number published on their website 3. Number published internally 4. Number of meetings with Management to discuss compliance levels and challenges 5. Number of meetings with general staff to discuss compliance level and challenges

	Conduct audit of social service delivery point across all the 21 Local government areas	Jan. 2021	Dec.2023	Audit report, citizens access to basic health service, agricultural support programs, education and human empowerment services, water points, WASH facilities etc.	2. Numbers of service delivery point per 226 wards in the State 2. Percentage spread of social service per LGAs and senatorial zones in the State.
	Organize quarterly inclusive engagements with all community stakeholders across the 3 senatorial zones on the State of service delivery in the State.	Jan 2021	Dec 2023	Stakeholder are actively engaged and also participating in various townhall/interface meeting related to service delivery in the State.	Numbers of interface meeting organized between citizens and state actors;
Source(s) of Funding:	State Government, Non-State Actors, Private sector and Development Partners				